

**R E S P O N S I B L E
P R O C U R E M E N T
C H A R T E R**



KLEPIERRE

SHOP. MEET. CONNECT.®



JEAN-MARC JUSTIN
Chairman of the
Klépierre Executive
Board

MESSAGE FROM THE CHAIRMAN

The Klépierre Group is the pan European leader in shopping malls. With operations in a dozen countries, we make unique, attractive shopping centers available to nearly 150 million consumers. At December 31, 2022, our property portfolio was valued at €19.8 billion(1). Being a leader also means allowing all our stakeholders to join us and together build the most sustainable platform for commerce.

Keen to reduce the environmental footprint of our businesses and create value in the regions where our malls are located, Klépierre involves suppliers in its environmental approach, favoring procurement from sustainable, local sources. The Group is proud of its regional roots and maintains lasting business relationships with a variety of companies of all sizes, while working hand in hand with global enterprises.

We take care to ensure that all our suppliers in every country comply with the human rights and ethical, social and environmental standards we consider essential to a sustainable, balanced working relationship. The Group's Responsible Procurement Charter sets out the pledges that we ask our suppliers to make, as well as our responsibilities toward them.

In this document therefore, we outline the principles governing the procurement policy to be implemented by the Group Procurement Department as well as by our suppliers and subcontractors, with a view to building virtuous customer-supplier relationships that are both profitable and responsible.



(1) For more up-to-date information about the Group and its profile, visit the Klépierre corporate website: www.klepierre.com/en.



KLÉPIERRE'S CSR COMMITMENTS

Klépierre has launched its new CSR strategy Act4Good®, aimed at building the most sustainable platform for commerce.

This strategy is based on four pillars:



ACHIEVING NET ZERO

A NET-ZERO CARBON PORTFOLIO

We will manage, renovate and build shopping centers that contribute to the fight against global warming by developing low-energy buildings, producing renewable energy and promoting circular economy principles. We will also include our retailers and visitors in our approach.

SERVICING COMMUNITIES

ALL OF OUR ASSETS SERVICING COMMUNITIES



Plus que des bâtiments, nos centres sont de véritables carrefours au sein des territoires sur lesquels ils sont implantés. Nous devons désormais les penser comme des lieux capables d'écouter, comprendre et répondre aux besoins des communautés avec des solutions pertinentes et inclusives.



GROWING PEOPLE

50 000 PEOPLE DEVELOPED ACROSS EUROPE

Our employees' development has always been a priority at Klépierre. Today, we are taking things further by extending this goal to our partners and communities and by incorporating CSR into everyone's work.

PROMOTING SUSTAINABLE LIFESTYLES

50 MILLION VISITORS GUIDED TOWARD SUSTAINABLE LIFESTYLES



As a leader, it is our responsibility at Klépierre to improve the very fundamentals of our business. We will never tell our customers what to buy, but we will work to promote more responsible lifestyles and retail choices by positioning ourselves as drivers of this change within our ecosystem.

EACH OF THE FOUR PILLARS IS BROKEN DOWN INTO SPECIFIC, QUANTIFIED COMMITMENTS TO BE ACHIEVED BY 2030



The Group signed the United Nations Global Compact in 2012(1), attesting to its wholehearted support for this voluntary international CSR initiative and commitment to continuous progress on the ten universal principles the Global Compact promotes (covering human rights, labor standards, the environment and the fight against corruption).

(1) The ten principles of the United Nations Global Compact are set out in the Appendix.

KLÉPIERRE'S COMMITMENTS TO ITS SUPPLIERS

BUILDING SUSTAINABLE RELATIONSHIPS WITH SUPPLIERS

— The Group's relationships with its service providers and suppliers are governed by a shared concern for probity and integrity.

Klépierre aims to build sustainable relationships founded on trust and transparency with its suppliers.

— Klépierre undertakes to treat its suppliers honestly and respectfully.

— Klépierre undertakes to comply with the procedures applicable to tenders and to select its suppliers impartially based on predefined, transparent criteria.

— The Group undertakes to respect contractually defined payment conditions.

— Klépierre remains vigilant with regard to the risk of mutual dependency with its suppliers.

— The Group undertakes, wherever possible, to designate a single contact person to conduct the relationship with its suppliers for optimal roll-out and follow-up.

— Contracts are not automatically renewed. The selection of accredited providers incorporates sustainable development criteria which are weighted differently depending on the type of service provided.

— Klépierre undertakes to promote its values and commitments among its subcontractors and suppliers and to support their initiatives in the areas of sustainable development, diversity and health and safety.



HUMAN RIGHTS

The supplier undertakes to comply with the requirements of the eight fundamental conventions of the International Labour Organization (ILO) and with local legislation regarding working standards.

The supplier guarantees not to discriminate in terms of employment and occupation and to treat its employees equally.

The supplier respects the freedom of association, protection of the right to organize and the right to collective bargaining.

The supplier undertakes not to use forced or compulsory labor, undeclared or illegal work, as defined in conventions 29 and 105 of the ILO: "all work or service which is exacted from any person under the menace of any penalty and for which the said person has not offered himself voluntarily."

The supplier also undertakes not to employ children or persons under the minimum age for admission to employment, as defined in conventions 138 and 182 of the ILO.

The supplier undertakes to comply with local legislation in terms of working hours, minimum wages and frequency of wage payments.



BUSINESS CONDUCT AND ETHICS

The supplier hereby declares that it has read the Klépierre Anti-Bribery and Corruption Code of Conduct, **which can be consulted here.**

The supplier undertakes to comply with international rules on corruption, the fight against money laundering and the financing of terrorism.

The supplier refrains from offering or giving any Group employee or third party gifts or invitations that may influence their judgment.

More generally, the supplier undertakes to inform Klépierre of any actual or potential conflicts of interests in its relationship with the Klépierre Group and its employees



SAFETY

The supplier undertakes to apply a health and safety policy aimed at guaranteeing a secure and healthy workplace for all employees and to maintain a working environment in which personal dignity is respected.

The supplier undertakes to impress upon its staff the importance of wearing individual professional and protective equipment (e.g., dress code, gloves, helmets, safety footwear, etc.).

The supplier ensures that its staff is trained in proper use of the products, tools and machinery provided to them and guarantees that such tools, machinery and equipment are suited to the tasks and work at hand.

The supplier monitors soil and water pollution by verifying waste water quality, drainage systems and other water regulation systems.

The supplier undertakes to reduce noise and odor pollution related to its operations.

ENERGY EFFICIENCY

The supplier strives to raise awareness among its workforce regarding the environmental impact of their behavior.

The supplier puts in place tools and machinery that are efficient in their consumption of energy, water, products or other consumables and which minimize waste.

The supplier endeavors to reduce its direct and indirect impact on climate change, particularly by cutting CO2 emissions and using renewable energy, responsible machinery and materials and green forms of transportation. Furthermore, following the approval of its climate strategy approved by the Science Based Targets initiative (SBTi), the Group is asking its suppliers to consider taking a similar approach by 2030.



WASTE MANAGEMENT

The supplier undertakes to sort ordinary industrial waste in containers available in the mall, including packaging, paper, cardboard, plastic, fabric, rubble, wood and metal.

The supplier also undertakes to sort hazardous industrial waste in suitable and distinctively marked containers, including fuel cells, storage cells, batteries, fluorescent tubes, solvents, aerosols, pesticides, paint, glue, varnish, oil and ink cartridges. Since the malls do not themselves produce hazardous industrial waste, the supplier is responsible for providing the containers and having the waste processed by a certified collector.

The supplier undertakes to raise awareness among its workforce about the circular economy, develop new waste recovery methods, and recycle as much as possible.

SUSTAINABLE BEHAVIOR

The supplier undertakes to promote sustainable behavior by encouraging its subcontractors to act responsibly and by raising awareness among its workforce regarding responsible consumption and sustainable construction rules. The supplier relays Klépierre's Act4Good® commitments to its own suppliers and subcontractors.

The supplier promotes the health and wellbeing of its employees.



LOCAL DEVELOPMENT

The supplier strives wherever possible to hire local employees and select local suppliers.

The supplier undertakes to be respectful of its neighbors in the course of its business activities at the mall by reducing noise and odor pollution.

RESPONSIBLE SOURCING

Klépierre recommends that its suppliers use sustainable materials and products. The Group promotes the use of materials and products sourced locally, responsibly and ethically (all wood used must be PEFC or FSC certified), and encourages the reuse of materials.

ECONOMIC INDEPENDENCE

The supplier guarantees that it is in good financial health and that less than 22% of its revenue is generated by its work for the Group.

CERTIFICATION

The supplier makes every effort to obtain the following certifications: ISO 9001, ISO 14001 and/or OHSAS 18001.

APPENDIX

THE TEN PRINCIPLES OF THE UNITED NATIONS GLOBAL COMPACT(1)DES NATIONS UNIES⁽¹⁾

HUMAN RIGHTS

- 1 Businesses should support and respect the protection of internationally proclaimed human rights.
- 2 Business should make sure that they are not complicit in human rights abuses.

LABOR

- 3 Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.
- 4 Businesses should uphold the elimination of all forms of forced and compulsory labor.
- 5 Businesses should uphold the effective abolition of child labor.
- 6 Businesses should uphold the elimination of discrimination in respect of employment and occupation.

ENVIRONMENT

- 7 Businesses should support a precautionary approach to environmental challenges.
- 8 Businesses should undertake initiatives to promote greater environmental responsibility.
- 9 Businesses should encourage the development and diffusion of environmentally friendly technologies.

ANTI-CORRUPTION

- 10 Businesses should work against corruption in all its forms, including extortion and bribery.

(1) For more information on the Global Compact, visit <https://unglobalcompact.org/>

APPROVAL AND SIGNATURE



THIS CHARTER IS SUBMITTED FOR SIGNATURE BY ALL KLÉPIERRE'S
SERVICE PROVIDERS.

In committing to the principles of this Charter, the provider undertakes to support Klépierre in implementing its CSR strategy and to promote the above principles among its own employees, service providers and subcontractors.

The service provider also undertakes to comply with the provisions of applicable national regulations and with international standards.

In the event that the service provider is unable to comply with the provisions of this Charter, it must inform Klépierre and undertake to implement corrective measures within a set timeframe.

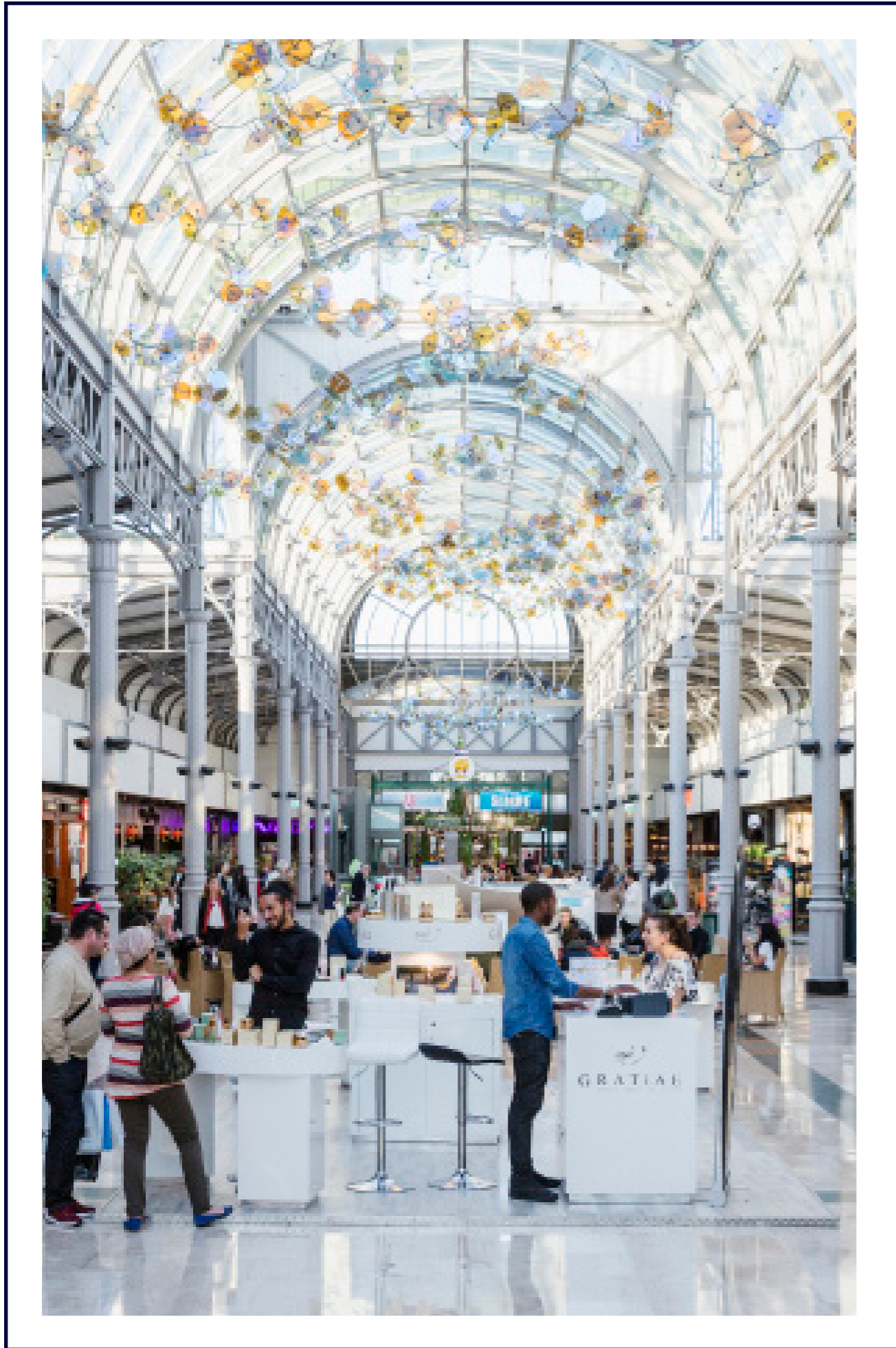
Failure by the service provider to comply with the provisions of this Charter may be considered a breach of its obligations and could, according to the severity of the breach, lead to termination of the contract.

I, the undersigned

on behalf of

accept Klépierre's Responsible Procurement Charter and commit our company to complying with the principles set therein.





Design and production: **côté**corp.

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